

Cancellations

We understand that you may have to cancel your place in the run due to injury or other circumstances, however there are costs incurred for the charity when we offer you a free place. In order to be as accommodating as possible we offer a range of cancellation boundaries which are listed below. In signing up for your free place representing FORCE in the 2025 Great West Run you are also agreeing to adhere to these cancellation periods:

1. **Boundary 1: Up to 30th April 2025** - There is no cancellation charge if you have to pull out of the Great West Run due to injury or other circumstances.
2. **Boundary 2: Between 1st and 19th May 2025** - If you have to cancel your place in the run due to injury or other circumstances during this period, you may either transfer your place to another person or defer your place to the following year (2026) free of charge. If you choose to defer your place be aware of the additional terms and conditions relating to deferred places below. If you decide to pull out entirely without transferring or deferring your place during this period there will be a fixed fee of £45 to pay which is the cost of your place in the run.
3. **Boundary 3: 20th May and Sunday 25th May, (race day)** - We are unable to accept cancellation, transfer or deferral of places and you will be required to fulfil your fundraising pledge with a payment of a minimum of £90 by Friday 7th June 2025.

Deferred Places

For participants who choose to defer entry to the following year (2026), please read these additional cancellation rules:

1. By deferring your place during cancellation Boundary 2 (as described above, exact dates to be established in the Terms and Conditions of the Great West Run 2026), you are moving the cost of your entry fee and your fundraising pledge to the following year. Entry fees are decided by the organisers of the run and are subject to incremental/reasonable increases each year and your entry for 2026 will therefore be subject to the rates established and associated terms and conditions for The Great West Run 2026.
2. If you choose to defer your place to 2026 and find you are unable to participate again you will not be able to defer your place for a second time and will have the following options available to you:

1. If you need to cancel your place in the run due to injury or other circumstances up until the end of Boundary 2 2026 (exact dates to be establish in the Terms and Conditions of the Great West Run 2026) you will be able to either transfer your place to another person under the terms and conditions laid out in the booking details of the 2026 event, or pull out entirely. If you choose to pull out of the run there will be a fixed fee of at least £45 to pay. The exact amount will be based on the entry fees established for 2026 event which is the administrative cost of your place in the run.

2. If you need to cancel your place in the run during Boundary 3 2026 (exact dates to be establish in the Terms and Conditions of the Great West Run 2026), we are unable to accept cancellation or transfer of your deferred of place and you will be required to fulfil your fundraising pledge with a payment of a minimum of £90 by the established deadline.