**The Nello 2025 Terms and Conditions**

This is a recreational non-competitive event.

All riders on the 60-mile or 100-mile ride must be aged 14 or over on the day of the Ride. Riders aged 14-18 must be accompanied by an adult. Unfortunately, the Ride is not open to children under 14.

FORCE cannot be held liable for injury, loss and damage caused or sustained as a result of taking part, howsoever arising, in the absence of negligence or breach of statutory duty on its part. Nor can FORCE accept liability for any changes made to the Ride for safety reasons, or as otherwise planned through circumstances beyond its control. While FORCE goes to great lengths to ensure that the Ride is coordinated to enable participants to be as safe as possible at all times, we must make it clear that all participants in the Ride take part entirely at their own risk.

**Cancellations**

We understand that due to injury or other circumstances you may not be able to keep your place in The Nello, however this does incur costs for the charity, particularly as the event approaches. In order to be as accommodating as possible we offer a range of cancellation options which are listed below. In signing up for The Nello you are also agreeing to adhere to these cancellation periods:

1. **Cancellation for a partial refund – Up to 31st May 2025**: If you are unable to participate in The Nello due to injury or other circumstances a partial refund can be provided up to this date. A partial refund will be your entry free minus the transaction fee. You will need to contact FORCE Cancer charity to arrange this on 01392 402875 or via email thenello@forcecancercharity.co.uk
2. **Cancellation with no refund – After 1st June:** If you are unable to participate in The Nello due to injury or other circumstances we are unable to provide refunds for cancellations received after this date. If you decide to pull out of the event after this date without transferring your place to someone else, then your registration fee will be donated to FORCE Cancer Charity.
3. **Transfer your place to another entrant – Up to 26th June 2025:** If you are unable to participate in The Nello due to injury or other circumstances, you may transfer your place to another person with **no additional charge** up to this date. You must ensure that any transfer meets the requirement for riders under the age of 18 to be accompanied by an adult.